

SCHEDULE OF PAIA REQUESTS AND OUTCOMES

LAYOUT OF SPREADSHEET

The first column is the number of the Request for Information (RFI 1, 2, 3, etc).
This is followed by the full text of the original RFI. A context section has been added to provide some additional background that was provided for the Information Regulator.
Column 3, titled "WCID initial response to PAIA", is the response received by Cheryl from the Operations Manager and the Board.

WELGEMOED CID BOARD MEMBERS

There were changes with respect to Board members and portfolios during the period being discussed, but, as the WCID website was not being updated, there is no way of the WCID members knowing what portfolios are held by which director, or, even who the directors were. Even today, 26 January 2026, there are portfolios attached to only three of the six board members. See addendum 16.

The following Board members were however consistent throughout the period, and when refereeing to "certain Board members", it is these Board members that are primarily being referred to:

- Francois Laurence
- Hessel Turkstra
- Anika Nel
- Renaldo Lorio

The Operations Manager was Arndt Mittendorf

DEFINITIONS

Approved Term 2 Business Plan	The business plan approved by the WCID members at the November 2024 AGM, and subsequently ratified by the CoCT. In the words of Joep Joubert, the CoCT CID Manager, the business plan received <i>“overwhelming support”</i> from the WCID members.
Approved Planting Strategy	The planting strategy as contained in the Approved Term 2 Business Plan.
Reference to page numbers in Addendum 1	When referring to page numbers in Addendum 1, the reference is always to the page number at the TOP of the page.
CoCT	City of Cape Town
WCID	Welgemoed Community Improvement District
Board	Welgemoed Community Improvement District Board
Amdt	Amdt Mittendorf - Operations and Information Manager
They	Amdt Mittendorf and the Board
Text in <i>italics</i> are quotes.	

		WCID initial response to PAIA	WCID Response to the Information Regulator		Posting date
Introduction to posts	Introduction to POSTS			Post 1	29 January 2026
GENERAL					
				Post 2	30 January 2026
			Anika - "The WCID provided answers after every interaction between Anika Neil and the complainant (Cheryl Quantrill) as well as between WCID Manager and the complainant. Information was never refused, and Cheryl Quantrill was invited to a in person meeting which she refused - Arndt please add the invite and Cheryl's refusal."		

PAIA submitted 02 September 2025		
Response received 41 days after submission.		
No requests were received for an extension of time to reply to PAIA request.		
		WCID initial response to PAIA
Request for information 1	<u>Original PAIA request for information</u> Please provide me with copies of the 16 complaints on which the WCID Board decided to declare the endemic planting strategy a failure, and then proceeded to remove the established and protected, endemic flora, as well as the endangered red-data species, from the Welcome Garden. Please also provide details of how each complaint was addressed and resolved. While you are free to redact the identity of the complainant, please do not redact the date of the complaint. <u>Context</u> At the AGM held on 26 November 2024, the proposed business plan for term 2 of the Welgemoed Community Improvement District (WCID) was presented by the WCID Board and Operations Manager. The business plan covered the next 5 years from 1 July 2025 to 30 June 2030. The proposed business plan was voted on by the CID members, and accepted. The business plan was then ratified by the City of Cape Town (CoCT), and in the words of the CoCT, who attended the AGM, had received "overwhelming support" from the WCID members. This then became the Approved Term 2 Business Plan, and was posted on the WCID Website, together with all the associated documentation from the City of Cape Town (CoCT). See addendum 1. Included in the Approved Term 2 Business Plan was a planting strategy (Approved Planting Strategy). See Addendum 2. On 22 April 2026, some 5 months later, the WCID Board and Operations Manager unilaterally made material and substantial deviations to the planting strategy contained in the Approved Term 2 Business Plan, which they claim was due to "public demand" and being "inundated with complaints". See addendum 12. This PAIA request was for copies of the complaints the Board and Operations Manager had received to substantiate their claim of "public demand" and being "inundated with complaints", together with how the complaints were addressed and resolved.	Refused
Request for information 2	<u>Original PAIA request for information</u> To establish accountability, please advise which Board members voted in favour of the change to the Welcome Garden, which members abstained and which members voted in favour. In particular, I want to know whether the WCID Greening Portfolio holders voted in favour of removing the Renosterveld and red-data species. Please show clearly how the Greening Portfolio Directors voted. <u>Context</u> This request was for a copy of the voting register, reflecting which Board members had voted in favour of the deviation from the Approved Term 2 Business Plan, who had abstained and who had voted against the deviation.	Refused
Request for information 3	<u>Original PAIA request for information</u> What was the cost of the re-do of the Welcome Garden? Please provide the total cost, which is to include as a minimum, the following: - Plants, - Soil preparation, - Water connection fee, - Monthly water connection fee - The estimated cost of water usage to maintain the garden, as the garden will now need irrigation, - Cost of the irrigation system, - Professional fees, - Design fees, - Renderings, - Layout plans - Labour, - Any other costs not listed above <u>Context</u> This request for the cost to revamp the Welcome Garden. The Welcome Garden revamp was paid for by the funds collected as part of our CID levies (additional rates).	Partly provided

Request for information 4	<u>Original PAIA request for information</u> Please provide me with copies of the reports from the endemic flora specialists who were consulted by the WCID to support the Board's opinion that the endemic planting was a failure. Context The local indigenous planting strategy, aimed at conservation and rehabilitation, had been in place for 3 years and was included in the Approved Term 2 Business Plan. Sluysken Park had been rehabilitated in line with this planting strategy, at a cost of R1 180 117.00. Five months after the CID members approved the local indigenous planting strategy in the Approved Term 2 Business Plan, the WCID Board and Operations Manager claimed that the planting policy was a failure, and unilaterally decided to introduce material and substantial changes to the approved planting strategy. Instead of 5 parks being rehabilitated with locally indigenous flora, now 20 parks will be rehabilitated with locally indigenous flora. Endemic flora will be restrictions to pavements, street corners and islands. By his own admission, in writing, the Operations Manager has confirmed that neither he, nor any of the Board Directors, are botanists. They are therefore not competent to make such a statement, and must therefore have sought specialist advice. It should also be noted that the statements by the Board and Operations Manager that the local indigenous planting is a failure, is contradicted by their Annual Report, which is being tabled on 04 November 2025, in which they state: "Sluysken Park is a resounding success" See Addendum 3 - WCID NPC ANNUAL REPORT AND FINANCIAL STATEMENTS 2025, page 19, item 3.3, Park Upgrades AND item 1, page 23-24, which states "...the investment in the park was a resounding success". Based on the above, I requested copies of the reports from the endemic flora specialists who were consulted by the WCID to support the Board's opinion, that the local indigenous and endemic planting strategy in Sluysken Park was a failure, as these statements are contradictory.	Refused
Request for information 5	<u>Original PAIA request for information</u> Please provide me with a copy of the following information that will have been submitted to Cape Nature Conservation for permission to remove endemic, protected Renosterveld and endangered red-data species: - The reports from endemic flora specialists which supports the Board's decision to declare the endemic planting a failure, - Reports from the endemic flora specialist supporting the removal of protected endemic and endangered red-data species from the Welcome Garden, - The list of Renosterveld and red-data species to be removed, - The list of quantities of each species to be removed, - The letter of permission from Cape Nature to remove the above. Context Removing established, protected Renosterveld and red data species (critically endangered), requires special permission and a permit from Cape Nature Conservation. These species are approaching extinction. My request was for a copy of the permit from Cape Nature to remove the established, protected Renosterveld and red data species, from the Welcome Garden, prior to the revamp.	Refused
Request for information 6	<u>Original PAIA request for information</u> Please provide me with a copy of the complete request to the City of Cape Town for permission to remove endemic, protected Renosterveld and endangered red-data species. Please ensure the following is included: - The reports from endemic flora specialists which supports the Board's decision to Declare the endemic planting a failure, - Reports from the endemic flora specialist supporting the removal of protected Endemic and endangered red-data species from the Welcome Garden, - The list of Renosterveld and red-data species to be removed, - The list of quantities of each species to be removed, - The letter of permission from Cape Nature to remove the above. - The letter of permission from the City of Cape Town to remove the above Context In addition to the permit discussed above from Cape Nature Conservation, a permit is also required from the City of Cape Town, which was requested.	Some information provided after a second request Refused Refused Refused Refused Refused Provided

Request for information 7	<u>Original PAIA request for information</u> The WCID Board claims in item 2 of the Welgemoed CID Planting strategy that the "Residents have expressed consistent dissatisfaction with the exclusive use of Renosterveld in our parks, noting that it does not contribute positively to the recreational experience. As public spaces are meant to reflect the needs and preferences of the community, their input has been taken into careful consideration." https://welgemoedcid.co.za/welgemoed-cid-planting-strategy/ Please provide me with copies of the research the Board did to justify all the statements in this section. <u>Context</u> To make the above claim, the Board must have conducted a survey, or be able to provide documentation to substantiate their claim. My request was for the substantiating documentation.	Refused
Request for information 8	<u>Original PAIA request for information</u> The WCID Board claims in item 3 that "In practice, the exclusive use of Renosterveld has proven ill-suited for managed park environments. Its growth patterns often appear unkempt, obscure visibility, and may raise safety concerns. These traits detract from the functionality and appeal of our public spaces." https://welgemoedcid.co.za/welgemoed-cid-planting-strategy/ Please provide me with a copy of the survey, together with results, that must have been conducted to establish the above. <u>Context</u> To make the above claim, the Board must have conducted a survey, or be able to provide documentation to substantiate their claim. My request was for the substantiating documentation.	Refused
Request for information 9	This entire statement is false. The planting strategy has been in place for in excess of 3 years, was approved each year by the residents, as well as the Board, and submitted to CoCT, who ratified it. In addition, the Board sang the praises of the planting strategy each year, as well as in the Board's November 2024 report to the CoCT.	
Request for information 10	<u>Original PAIA request for information</u> Please refer to the revised Welgemoed CID Planting strategy: https://welgemoedcid.co.za/welgemoed-cid-planting-strategy/ 2) Community Feedback "Residents have expressed consistent dissatisfaction with the exclusive use of Renosterveld in our parks, noting that it does not contribute positively to the recreational experience. As public spaces are meant to reflect the needs and preferences of the community, their input has been taken into careful consideration." Please provide me with copies of the documented comments received <u>Context</u> To make the above claim, the Board must have conducted a survey, or be able to provide documentation to substantiate their claim. My request was for the substantiating documentation.	Refused
Request for information 11	<u>Original PAIA request for information</u> Please refer to the revised Welgemoed CID Planting strategy: https://welgemoedcid.co.za/welgemoed-cid-planting-strategy/ 3) Unsuitability of Renosterveld for Urban Park Settings "In practice, the exclusive use of Renosterveld has proven ill-suited for managed park environments. Its growth patterns often appear unkempt, obscure visibility, and may raise safety concerns. These traits detract from the functionality and appeal of our public spaces." <u>Context</u> To claim the above, the Board must have conducted a survey or have documentation to substantiate their claim. My request was for the substantiating documentation.	Refused
Request for information 12	<u>Original PAIA request for information</u> You are referred to the following on the WCID website: https://welgemoedcid.co.za/welgemoed-cid-planting-strategy/ Please provide me with copies of the survey results, or other documentation, that were used to determine "public demand". <u>Context</u> To claim the above, the Board must have conducted a survey, or have documentation to substantiate their claim. My request was for the substantiating documentation.	Refused

PAIA submitted 12 September 2025		
Response received on 13 October, 31 days after submission of PAIA.		
No requested was received for an extension of time to reply to PAIA request.		
Request for information 1	<u>Original PAIA request for information</u> Please provide me with the following details relating to the Welcome Garden Revamp: - Plan showing the plant species layout, - Renderings - List of plants, - Quantities of each species planted, - Irrigation system and sleeve layout, - Servitudes, to ensure that the planting layout is such that servitudes were left clear of any planting, to avoid the upheaval which occurs every time the CoCT has to maintain their services. - The power points for the irrigation controllers, - Competitive quotes that were received. See section 8 of the WCID Procurement Policy. Context Our funds, as collected via an additional CID Levy that we pay, were used to revamp the Welcome Garden. This request was for details relating to the plans that were used for the revamp.	Refused
Request for information 2	<u>Original PAIA request for information - Repeat of RFI 2 of PAIA dated 02 September 2025</u> Please provide the following costs associated with the revamp of the Welcome Garden: - Plants, - Soil preparation, - Water connection fee, - Monthly water connection fee - The estimated cost of water usage to maintain the garden, as the garden will now need irrigation, as opposed to endemic, which does not require irrigation - Cost of the irrigation system, including the controllers - Cost of the electrical points for the controllers - Cost of electrical connection fee - Cost of monthly connection fee - Projected monthly electricity cost, with calculations - Professional fees, - Design fees, - Rendering fees, - Labour, - Any other costs not listed above Context Our funds, as collected via an additional CID Levy which we pay as Additional Rate Payers (ARP) , were used to revamp the Welcome Garden. This request was for details relating to the cost of the revamp.	Partly provided, but included contradictions
Request for information 3	<u>PAIA request for information</u> In the "revised" WCID Planting Strategy, the following statements are made. Please provide the information requested next to each statement. Paragraph 2. "Important to note that this resolution still provides room for the planting of the local Renosterveld endemic plant species, but that the scope of plant choice is broadened to include other indigenous plants as well." Please provide me with all the documentation, research, community survey results, minutes of meetings, written reports from endemic flora specialists, written reports from botanists, etc. that the Board used to substantiate such a major deviation from their stated policy, and the approved Term 2 Business Plan. Please ensure that all documentation relating to the research that was done by the Board, associated with the additional costs that will be incurred in these non-endemic areas, such as irrigation systems and the maintenance of such systems, are included in the documentation package. Context The deviation from the planting strategy contained in the the Approved Term 2 Business Plan, was a material and substantial deviation. In a written admission, the WCID Manager has stated that neither he, or any Board member are botanists. They must therefore have sought specialist input to enable them to make the decision to deviate from the planting strategy contained in the Approved Term 2 Business Plan. This request was for the specialist input.	Refused
Request for information 4	<u>PAIA request for information</u> Please provide me with the criteria and evaluation process that was followed in determining the areas to be planted with endemic flora.	Refused

Request for information 5	Original PAIA request for information Please provide me with all emails, and statements recorded in meeting minutes, made by Hessel Tukstra, the Good Governance portfolio holder, supporting, or advising against the removal of the established, protected Renosterveld and endangered, red-data species from the Welcome Garden. Context The removal of established, protected Renosterveld and endangered red data species, is illegal, and a criminal offence, without a permit from Cape Nature. As such, Hessel Turkstra, the portfolio holder for good governance, should have noted this and advised the Board. In addition, Francois Laurene, as Board Chairperson at the time should have conducted oversight, to ensure that the WCID was not placed at risk, due to their planned illegal actions and non-compliance. This PAIA request was for copies of the documentation from Hessel Turkstra, in his role of ensuring good governance, advising the Board of the impending illegal actions.	Refused
Request for information 6	Original PAIA request for information Please provide me with all emails, and statements recorded in meeting minutes, made by Louise, the Greening Portfolio Holder, supporting or advising against the removal of the established, protected Renosterveld and endangered, red-data species from the Welcome Garden. Context Following on from RFI 5 above, Louise Ferreira, a WCID Board member, the Greeting Portfolio holder, and an Environmental Attorney, should have also made the Board aware of the illegal actions they were considering. My request was for the documentation showing that Louise had advised the Board and Operations Manager accordingly, or had condoned the illegal action.	Refused
Request for information 7	Original PAIA request for information As no parks will now be restored and rehabilitated with local indigenous flora, with the Pandoe/Bell Rosen corner being the only area of any substance to receive endemic rehabilitation and restoration, please provide all the research done, with references, written reports and feedback, after discussions that the Board will have held with relevant parties, such as educators, the community, etc. as how their stated objectives with respect to education will be conducted with children, as well as adults, being taught about the local indigenous flora, while standing on street corners, as opposed to in parks. Request for all the research done, with references, written reports and feedback, after discussions that the Board will have held with relevant parties, such as educators, the community, etc. as how their stated objectives with respect to education will be conducted with children, as well as adults, being taught about the local indigenous flora, while standing on street corners, as opposed to in parks. Context The following refers: Approved Term 2 Business plan, page 26 (number at top of page), blue block: "Environmental managements & development" Biodiversity, education and awareness "..... ecological restoration projects and <u>educational programmes</u>" One of the objectives contained in the Approved Term 2 Business Plan, included <u>education activities</u> related to conservation. These activities are aimed at children as well adults. These activities should be conducted in parks, not on pavements and street corners, where children (or adults) can lose concentration, wander into the road, and get hit by passing cars. This request was for information on what research was done in this regard, and what discussions had been held with the relevant educators.	Refused
Request for information 8	Original PAIA request for information I refer you to the Approved Term 2 Business plan, page 26 (number at top of page): <u>Paragraph 2</u> <i>"Drawing upon proven methodologies.....achieve real conservation outcomes, as WCID strategy centers around protecting surviving remnants of critically endangered Renosterveld and reintroducing endemic species to degraded open spaces in a series of "stepping" stone habitats."</i> Please provide the research references, documentation, minutes, written reports after consultations with endemic flora specialists and botanists, that led the Board to change their statement , specifically the underlined statements. Context The amended business plan is a total reversal of the above undertaking, committed ot by the Board in the Approved Term 2 Business Plan. My request was to provide the research references, documentation, minutes, written reports after consultations with endemic flora specialists and botanists, that led the Board to reverse their commitment, which they gave 5 months prior.	Refused

Request for information 9	Original PAIA request for information In the Approved Term 2 Business Plan, page 29, under the Timeline section, the following is stated: "..... upgrading Goewerneur Park and advancing the rehabilitation of indigenous plants in the Welgemoed area....." Please provide all the documentation, minutes of meetings, community survey results, written reports after consultations with endemic flora specialists, and references, that led the Board to override the decision made by the residents and contained in the approved Term 2 Business Plan. Request to provide provide all the documentation, minutes of meetings, community survey results, written reports after consultations with endemic flora specialists, and references, that led the Board to override the decision made by the residents, and contained in the approved Term 2 Business Plan, which states the following: "..... upgrading Goewerneur Park and advancing the rehabilitation of indigenous plants in the Welgemoed area....." Context The Term 2 Business Plan, as voted on by the CID members, was accepted, and then ratified by the City of Cape Town. This then became the Approved Term 2 Business Plan, in which Goewerneur Park was to be rehabilitated using local indigenous flora. The Welgemoed CID Board (WCID Board), and Operations Manager then unilaterally decided to on their commitment, and change to general South African indigenous flora, some of which are not even from our winter rainfall area. This request for for information that led to that decision.	Refused
Request for information 10	Original PAIA request for information I refer you to the Approved Term 2 Business plan, specifically the statement "protecting surviving remnants of critically endangered Renosterveld and reintroducing endemic species to degraded open spaces in a series of "stepping" stone habitats." Please provide me with all the documentation, research references, written reports from endemic flora specialists, written reports from botanists, etc. that the Board used to motivate their total divergence from the approved business plan of protecting surviving remnants of critically endangered Renosterveld and reintroducing endemic species to degraded open spaces in a series of "stepping" stone habitats.", and now only having endemic flora on pavements and street corners. Context The Board and Operations Manager have done the exact opposite of the above. My request for them to substantiate their decision to deviate from their stated objective, which was approved by the members and then ratified by the CoCT.	Refused
Request for information 11	Original PAIA request for information Please refer to the WCID procurement policy, item 8.1.2. Please provide me with a copy of the Board approved internal procedure that was prepared by the Operations Manager.	Provided
Request for information 12	Original PAIA request for information Sluysken park has been rehabilitated with endemic flora, but has now been included in the indigenous group of parks, as the Board intends mixing endemic and indigenous flora in the same park for "practical reasons". see addendum 12, item 5(a). Please provide me with the research done by the Board with respect to mixing endemic Renosterveld with Local South African Indigenous in the same park, together with references to the relevant research articles that were used by the Board to motivate such mixing as being viable. Please also include the written reports that the Board has received from endemic specialists, in particular the written reports received from the endemic specialist botanists that the Board has consulted "at great cost", as recorded in the minutes of the meeting held on 04 August 2025. Context Sluysken Park was rehabilitated using endemic/locally indigenous flora. The result, in the words of the Board was a "Resounding success" and in pursuing the locally indigenous planting strategy had "exceeded expectations", as well as, in the words of Joep Joubert from the CoCT, had received "overwhelming support" from the members at the November 2024 AGM. See addendum 1, page 134 (number at top of page). In pursuit of their outsourcing agenda, the Board now want to mix locally indigenous flora (winter rainfall area) with general South African indigenous flora (summer rainfall area). This requires, as a minimum, an irrigation system to water the summer rainfall area plants in summer, as we don't get rain in summer. This is an additional cost to the additional ratepayers. My request for the research done by the Board with respect to mixing endemic Renosterveld (winter rainfall area) with Local South African Indigenous (summer rainfall area) in the same park, together with references to the relevant research articles that were used by the Board to motivate such mixing as being viable. The written reports that the Board has received from endemic specialists, in particular the written reports received from the endemic specialist botanists that the Board has consulted "at great cost", as recorded in the minutes of the meeting held on 04 August 2025.	Refused

Request for information 13	<u>Original PAIA request for information</u> The stated objectives of the WCID are "protecting surviving remnants of critically endangered Renosterveld". One must therefore assume that a lot of preparation and planning will have taken place prior to removing the protected Renosterveld, and endangered, red-data species from the Welcome Garden. Please provide me with all the relevant documentation with regard to the following: A. The details related to the Board's instructions for the search and rescue operation of the established, protected Renosterveld, and endangered, red-data species in the Welcome Garden, B. Who the Board instructed to plan and manage the search and rescue operation, C. Who was appointed to do the actual search and rescue operation. D. The date on which the search and rescue operation was done. E. Who conducted the search and rescue operation. F. Where the rescued flora were replanted. G. Details of the preparation to the beds where the replanted flora was to be planted. H. Who monitored the removal and replanting? I assume the Operations Manager, but please confirm. See "monitoring" of the approved Term 2 Business Plan. I. Details of the monitoring that was done of the replanted flora. J. Details of the current state of the replanted flora. K. Details of the number of plants that survived and the number that died. Context One of the stated objectives of the WCID are "protecting surviving remnants of critically endangered Renosterveld". This request was for the relevant documentation related to the search and rescue, of the protected and established Renosterveld and red data species, prior to the landscaping contractor starting on site. Ultimately, volunteers conducted a search and rescue operation of the endangered flora, prior to the landscaping contractor starting with the revamp. Unfortunately, in excess of 90% of the plants died, as our locally indigenous flora generally do not survive transplanting. The Board and Operations manager, by their own admission, admit that they are not botanists. Then, despite being advised by Louise Ferreira, the Greening Portfolio holder at that time, that the plants would die, they went ahead regardless.	Initially refused, but after my persistence, some of the documentation was provided.
Request for information 14	<u>Original PAIA request for information</u> I refer you to the Greening Portfolio on the WCID website where it states the following: "A landscaping blueprint for all five parks within the WCID has been finalised....." https://welgemoedcid.co.za/welgemoed-cid-planting-strategy/ Please provide me with copies of the blueprints. Please note that the Goewerneur Park restoration and rehabilitation was approved by the community at the AGM in November 2024, and subsequently ratified by the CoCT as an endemic park, so please ensure that you provide the revised blueprint based on the mixture of endemic and "Local South African Indigenous". Sluysken Park has been done as endemic, but will now be changed to "include indigenous for practical reasons". The park will therefore be a park of mixed endemic and "South African Indigenous" flora. Please therefore provide the blueprints of the envisaged changes to Sluysken Park. In all cases, please switch off the irrigation and sleeve layout layer when printing the plant layout, but ensure dimension layers are on, as well as the legend of plant species in each bed of the parks, as well as the quantities of each species in each bed. Please provide separate drawings showing the irrigation and sleeve layouts, as well as the power points for the irrigation controllers.	Refused
Request for information 15	<u>Original PAIA request for information</u> I refer you to the Greening Portfolio on the WCID website where it states the following: https://welgemoedcid.co.za/welgemoed-cid-planting-strategy/ 1) Aesthetic Appeal in Public Spaces ".....In contrast, Renosterveld, while ecologically significant, tends to present as dull, grey, and bushy—falling short of the vibrant aesthetic expectations for community parks....." This is an opinion of the Board and the Operations Manager, not a fact on which you base a total reversal on the WCID planting strategy that has been in effect for 3 years, a strategy that has received numerous accolades, has "exceeded expectations", and has also received "overwhelming support" from the members. Please also refer to all the postings of photos of flowers in the endemic Sluysken Park, comments from every botanist that has visited the park, as well as affirmation from Sihle Jonas of the CoCT. Despite all of the above, the Board came to the conclusion stated on the website. Please provide me with the full details the Board used to support the conclusion stated on the website. Context My request was for the information that led the Board and Operations Manager to suddenly decide that all of the above was so irrelevant, that they decided to overturn the Approved Term 2 Business Plan based on their "opinion" that Renosterveld now fell short of the expectations of community parks.	Refused

Request for information 16	<u>Original PAIA request for information</u> I refer you to the approved Term 2 Business plan, page 26 (number at top of page) "Environmental management & development" Biodiversity, education and awareness ".... ecological restoration projects and educational programmes" Page 27 Environmental Education - Guided walks - Workshops (all ages) - Expert talks Page 28 Environmental education Term 2 will see the continuation of WCID's popular environmental education program. Each term, the WCID will hold at least one community event (eg. propagation workshops, expert talks, flower walks, outdoor classrooms, demonstrations, etc. Please advise what educational programmes have been put in place with respect to the restoration projects. Context This lies in with RFI 7 above.	Refused
Request for information 17	<u>Original PAIA request for information</u> The Welcome Garden was not maintained, and allowed to deteriorate. This should have been picked up by the Operations Manager, who is responsible for maintenance, and who drives past the Welcome Garden at least twice a day on his way to and from his office at the Forum. The Board members also must also have been aware that the Welcome Garden was being allowed to deteriorate. The Operations Manager has to submit monthly reports to the Board. Please provide me with copies of the monthly reports for the last 12 months. Context Request for the monthly reports submitted by the Operations Manager to the Board, specifically relating to notes regarding the permitted deterioration of the Welcome Garden.	7 of 12 reports were provided on 28 October 2025, 46 days after submission of PAIA. None of the reports mention the deterioration of the Welcome Garden, due to lack of maintenance by the Operations Manager.

PAIA submitted 16 September 2025		
Response received on 13 October, 27 days after submission of PAIA.		
No requested was received for an extension of time to reply to PAIA request.		
Request for information 1	<u>Original PAIA request for information</u> Please refer to the WCID procurement policy, Item 8.1.2. Please provide me with a copy of the Board approved internal procedure that was prepared by the Operations Manager.	Provided
Request for information 2	<u>Original PAIA request for information</u> At the meeting which I attended on the 22 April 2025, Francoise stated the following: "...we are not doing events, we are a CID, we are not eventing, we are not a community, bla, bla, bla, we are going back to basics...." This is a clear violation of what is stated in the approved Term 2 Business plan. Please provide me with the details of why the Board believes it has the right to totally deviate from the approved Term 2 Business plan, which very clearly states the opposite. For reference, the approved Term 2 Business Plan states the following: "Event support and community initiatives (Welgemoed Market, Welgemoed in Symphony and a frequent quarterly Fun run on the Welgemoed Golf course)" "Community Drives - supported community events and activities, creating a platform for residents to foster long-lasting relationships with each other."	Provided
Request for information 3	<u>Original PAIA request for information</u> At the meeting which I attended on the 22 April 2025, Francois stated the following: "....I am taking over the website, and will be posting minimal information on greening....." Please provide me with the following: - copies of the Board minutes and resolutions that resulted in this decision, if not clear in the Board meeting minutes and resolutions, provide an explanation of what led to this decision by the Board. <u>Context</u> My request was for the Board meeting minutes and resolution regarding the above.	Refused
Request for information 4	<u>Original PAIA request for information</u> On numerous occasions, in addition to seeing PSO's driving around with 1000 litre water containers on the back of their vehicles, I also see the PSO vehicles transporting MES staff and gardening equipment on the back of their vehicles, and recently, loads of bark. Logistically, the water container must be loaded onto the PSO vehicle, which the PSO must then drive to the filling point. The PSO must then wait while the container is filled. Once full, the PSO must drive to the watering points, where I assume MES are working. The PSO must then wait while the container is filled. Once full, the PSO must drive to the watering points, where I assume MES are working. The water container cannot be offloaded when it is full, so the PSO and his vehicle are out of service until the container has been emptied at the various watering points. Similarly, while bark is being loaded, transported and then offloaded, the PSO and his vehicle are out of service. I have seen both the vehicles with water containers, as well as vehicles with MES staff, on numerous occasions. Last Friday, 12 September 2025, at 10h15 there was a PSO and his vehicle being loaded with bark on the corner of Plettenberg and Van Jaarsveld Street. Please advise on why security is being compromised by having PSOs providing staff transport and logistical support transporting gardening tools, water and bark, as, in addition to compromising on security, it reflects really poorly that the Board believes that it is acceptable to compromise security, to rather attend to gardening. PSOs and their vehicles are there for security, and not to provide gardening services. In addition please provide me with the following: - WCID Board meeting minutes and resolutions passed, and any other documentation used by the Board, to allow PSOs to deviate from their stated functions relating to security, and to instead perform garden services, - where the filling point is for the water containers, - a copy of the public liability insurance document, specifically relating to cover in the event of an accident involving a PSO and their patrol vehicle, while transporting MES staff, or other passengers, - copies of the PSO log sheets which indicate the dates, times and duration of these non-security related occurrences, since 01 January 2024, - a copy of the agreement between the WCID and ADT, relating the functions of the PSOs, a copy of the agreement allowing PSOs to transport passengers,	Response received, but no solution offered, as result, the practice will continue, thereby continuing with the undermining of safety & security. Refused Provided Refused Refused Refused Refused

Request for information 5	Original PAIA request for information Please provide me with copies of all Board Meeting Minutes, as well as the Board Meeting Agendas, post 01 January 2022. Context My request for Board meeting minutes and agendas, as allowed in the Promotion of Access to Information Act (PAIA), Act No. 2 of 2000 as well as the Welgemoed CID PAIA Manual, item 8.2.1.	Refused
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